

General Terms

All accounts must complete the Application for Credit. A copy of a current state tax license or business license must be attached.

There is a minimum order of \$20.00 for all accounts. There is a minimum freight charge of \$ 6.00.

All initial orders are COD or Prepaid. Upon approval of a completed credit application terms become NET 30. Orders are shipped via UPS Ground. UPS 2nd Day Air, Next Day Air, and U.S. Postal Service is available upon request. All orders are FOB Cochranville, PA, 19330.

Past Due Accounts

Past due balances will be charged interest at the rate of 1.5% per month (18% annual), along with any service charges and collection fees incurred in collecting past due invoices. If you are experiencing problems keeping your account balance current, please call us. We will be happy to work with you. However, new orders, or scheduled programmed deliveries will not be shipped to any account with a past due balance. Any account with an invoice that reaches 60 days past due will be placed on COD terms permanently.

Backorders

Backorders of regular stock product will be filled ASAP. If we backorder any item, no additional shipping charges will be added when the backorder is shipped. THIS DOES NOT INCLUDE CUSTOM ORDERED PRODUCT.

COD Shipments

A COD charge of \$ 12.00 will be added to each COD shipment. Accounts wishing to pay COD with a company check must complete the Bank Reference Information section on the Application for Credit. The COD charge is subject to change without notice.

Returned Checks

All returned checks, for any reason, would incur a service charge of \$35.00.

Returning Product

All returns must be authorized. Please call for a return authorization.

Damages

If a package arrives and the contents appear to be damaged, contact the carrier immediately. Request that a service representative review your claim and inspect the package. Keep all cartons and packaging. DO NOT RETURN THE PACKAGE TO US. Call Paradox Products if you need further assistance.

Warranty

All products are warranted against manufacturing defects. If you have a problem, please call.

ALL PRICES AND FEES ARE SUBJECT TO CHANGE WITHOUT NOTICE